Viewing movies from the MLTC library via streaming

Some of the titles in the MLTC library are viewable from anywhere (not just the MLC) via streaming to your browser. Streaming works with the latest versions of Internet Explorer and Firefox on Windows, and the Safari browser on the Mac. It is not currently supported on Chrome, nor on the Macintosh versions of Firefox.

If a movie is available for streaming, the MLTC catalog listing for that title will have a button that looks like this:

[Play this movie with English subtitles]

Streaming requires the Silverlight browser plug-in, which is available from [www.microsoft.com/silverlight](http://www.microsoft.com/silverlight). After you have downloaded and installed the plug-in, click the button to play the movie from your browser. If you are prompted for your username and password, just enter it as you normally would.

The streaming server sends the movie to your browser as fast as your network connection will allow. When you first start the movie, it will take 10 or 12 seconds to figure out how fast that is. During that time, the image may appear a bit fuzzy. This is normal and the picture should clear up within a few seconds. Most of the time, it happens on a title or logo screen, and you won’t notice it at all.

**About Chrome:**

Google has made a conscious decision not to support Silverlight, so newer releases of the Chrome browser (42 and up) won’t work with our streaming server at all. For this reason, we recommend that you use Firefox, Internet Explorer, Safari, or some other, more compatible browser to view media from the MLTC library. (On a Mac, Safari is the only browser you can use for this.)